



CITY OF UNIVERSAL CITY

2022

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Kim Turner, City Manager
Kristin Mueller, City Clerk

LOWER PROPERTY TAX RATE

City Council voted to set the Ad Valorem Tax Rate for 2022 at \$0.540000 per \$100 valuation, which would result in a total estimated property tax revenue of \$10.03M. The new rate is a decrease from the 2021 rate of \$0.589398 per \$100 valuation.

AMERICAN RESCUE PLAN ACT (ARPA) FUNDING

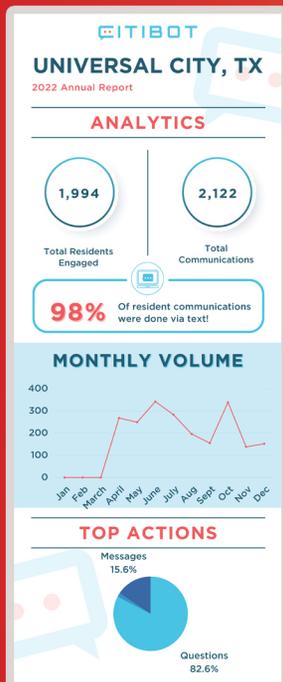
The City received \$5.2M in Federal AARPA funds. Expenditures were focused on public safety, technology, water, and infrastructure.

SUCCESSFUL STREET BOND PROPOSITION

In November 2022, Universal City residents authorized the issuance of a \$30M bond program for street and associated drainage improvements.

ASKJET

The City of Universal City launched its new customer service platform, Ask Jet. Ask Jet includes an accessible web chat assistant on the City's website and a text message feature. It was launched in partnership with Citibot, the leading provider of interactive chat solutions for local government. With Ask Jet, residents can quickly and easily get answers to their questions, find information on various city services, submit service requests, send a message to staff, or sign up for text message notifications. The platform was developed with the latest AI-driven chatbot technology, allowing the city to automate and scale its customer service efforts to help with the day-to-day needs of both staff and residents.



MOBILE APP UPGRADE

The City launched the new Universal City Mobile App in August. A redesign of the mobile app was necessary in order for it to be compatible with the new GooglePlay Store and Apple store application development requirements.

DEPUTY CITY CLERK

The City of Universal City gained a new Deputy City Clerk. Prior to joining Universal City in the Deputy City Clerk role, Maribel Garcia worked with the City of San Antonio in their District 2 City Council offices as Policy Advisor, Boards and Commissions Director, Communications Assistant, and Council Aide. She graduated from St. Mary's University where she received a Bachelor of Arts in Political Science.



NEW FLEET FUEL AND STAFF PURCHASE CARDS

The City joined the State of Texas contract and changed FLEET Fuel purchase card. In doing so, the City saves money and improves efficiency because the City pays less per gallon of gas and is able to make payments electronically instead of having to mail in a check. Additionally, the City issued purchase cards to its employees, allowing employees to make minor and emergency purchases without a purchase order. It also allows for employees to cover their travel and training related expenses.

COMMUNITY RELATIONS & EVENTS

Regina Carmona, Community Relations Specialist

2022 EVENTS

- Snowfest
- Easter Egg Hunt
- Mother/Son Dance
- Father/Daughter Dance
- Building Safety Event
- Splashfest
- Movies in the Park (3)
- Themed Happy Hours (8)
- Casino Night
- Family Run Night
- Pumpkin Patch
- Veterans Parade
- Tree Lighting
- Santa and Smores
- Creek Clean-Up
- Armed Forces River Parade

EGG HUNT

The Annual Easter Egg Hunt moved to the newly renovated, Red Horse Park. The change in venue allowed for a larger crowd, more sponsors, and additional activities. To prepare for the event, volunteers of all ages filled over 14,000 eggs with candy and toys. Many local businesses embraced the opportunity to market to residents and visitors. Thanks to several generous sponsors and partners, hundreds enjoyed the free Egg Hunt and free activities.

THEMED HAPPY HOURS

In coordination with the Olympia Hills event staff, the City hosted eight themed Happy Hours events. These high energy events are free for the public to attend and open to all ages. Themes included some favorites such as Mardi Gras, Fiesta, Roaring 20's, and the Luau. Motown and Hot Country Nights were new themes added which included live bands. Happy Hours continue to rise in popularity bringing in all ages from the local community and surrounding areas.



CIBOLO CREEK CLEAN-UP

In partnership with the Universal City Lion Club, the City organized a Creek Clean-up in April. Over 40 volunteers gathered at Veterans Park and walked the trails along Cibolo Creek cleaning up trash and debris.

SERVICE UPDATES

In March, Universal City made the switch to Automated Trash Service. The Community Relations department assisted with the transition by creating informative posts and videos on social media, updates to the City website, and complete redesign of the water billing and trash service web pages.

IN YOUR MAILBOX

Two mailers were designed and mailed to residents for the 2022 Street Bond Election and 2022 Parks Survey.

OLEO LIGHTS

A new system of LED lights was installed on three City buildings, City Hall/Police Department, Fire Station, and Library. These new lights allow the City to save on seasonal holiday light replacement and save on the labor to install lights each year. They also allow the buildings to light up year round to celebrate other holidays, important events, and help residents identify important City buildings such as the Fire Station and Police Department.



DEVELOPMENT SERVICES

Michael Cassata, Director

CODE COMPLIANCE & BOARD OF APPEALS

- 889 cases
- 48 cases currently active
- 841 cases resolved with voluntary compliance
- 6 court summons issued
- Zero Demolitions

HEALTH

- 138 fixed and mobile food establishment licenses
- 20 pool licenses (apartments and splashpad)
- 25 complaints – food establishments and apartments pertaining to foods, pools & public health
- 13 Notices of Violation issued

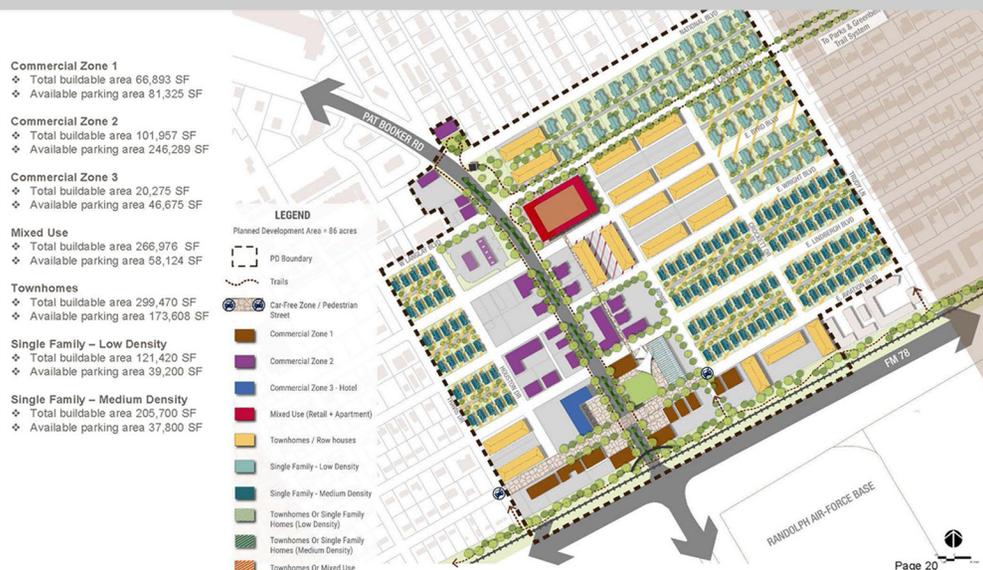
BUILDING

- SmartGov Online permitting portal active
- 76 new homes with a construction valuation of \$14,098,135
- 23 commercial projects including new buildings and tenant finish outs with a construction valuation of \$2,653,699
- Orchard Park Subdivision continued construction with 64 new homes
- Cibolo Crossing Subdivision model homes construction started
- LaVonne Villa Subdivision infrastructure improvements mostly completed
- Aviation District Mobile Food Unit Park construction underway



PLANNING

- 21-acre Mixed-Commercial Planned Unit Development on FM 1976 approved
- 40-acre City & EDC property masterplan developer selected
- Specific Use Permit approved for War Drum Mixing Studio on Universal City Boulevard
- Plat of Subdivision approved for 4-acre commercial tract at 1581 Northlake Pass



ECONOMIC DEVELOPMENT CORP.

Kristin Mueller, Director

PROGRESSION OF THE AVIATION DISTRICT MASTERPLAN

The Economic Development Corporation has acquired multiple properties in the Aviation District. They are working to consolidate the properties to allow for a larger redevelopment project. In the interim, they have identified some short-term uses for a few of the properties in an effort to keep growing activity in the district.

AUTHORIZED PROJECTS

The EDC authorized the following projects in 2022

- 900-940 Pat Booker Rd - Randolph Plaza Sign
- 1732 Universal City Blvd – Exordium, LLC
- 2926 Pat Booker Rd - CJ's Charboiled
- Pat Booker Rd - design and bid of operational improvements on Pat Booker Rd
- Kitty Hawk Thoroughfare - design, bid, and construction phase services of the future thoroughfare and roundabout improvements connecting Kitty Hawk Rd. and Loop 1604

RIBBON CUTTINGS IN 2022

- Modwash
- Golden Goddess
- The Arena
- Red Horse Park
- The Rug Shop
- Towneplace Suites by Marriot

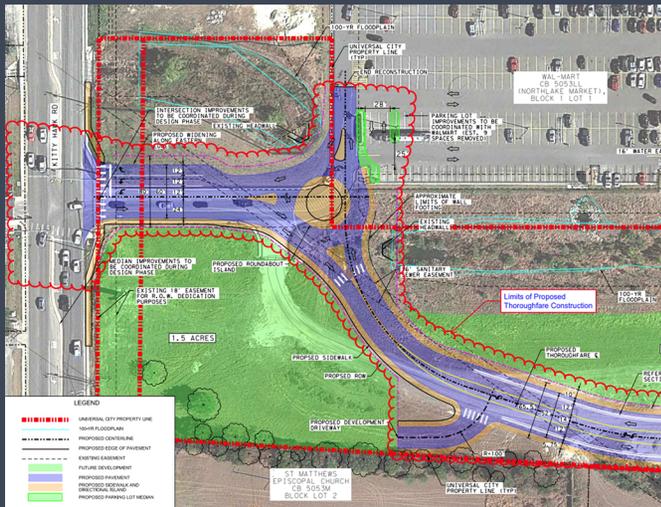


2022 THUNDERBIRD VIP SPONSORS

The Economic Development Corporation sponsored the 2022 Thunderbird VIP Tent. The tent gave a place for the Thunderbirds and their families to cool off, relax, and eat food throughout the Great Texas Airshow. The event attracted over 550,000 people.

MARKETING AND ADMINISTRATIVE ASSISTANT

The EDC hired Kathryn Bushman, a Part-Time Marketing and Administrative Assistant. Ms. Bushman assists the Economic Development Director and the Community Relations Specialist with administrative duties, events, social media, and marketing. Ms. Bushman has 4+ years of experience working in the entertainment industry as a media assistant, production assistant, administration assistant as well as a Bachelor of Arts in Communications from Schreiner University.



FINANCE HUMAN RESOURCES

Jessica Moore, Finance Director
Leigh Tollison, HR Director

CITY PAYROLL

In September 2022, the Finance Department implemented a third-party payroll processing system. This allows for electronic time keeping, and electronic payroll processing. With this system integration, the payroll process has been streamlined from a two-day process to roughly one hour. In addition, paper waste is reduced using electronic timekeeping and leave requests.

FINANCE PERSONNEL

There have been two promotions within the Finance Department. Mateo Garcia was promoted to Finance Manager, and Kristi Canales was promoted from Part-time to Full-time Finance Clerk. Dionna Cruz joined the team in August 2022 as a Part-time Finance Clerk. This has allowed the finance department to make changes to processes which further enhance the functionality of the team.



4 employees retired from the City between 10/1/21 – 9/30/22

INSURANCE

The City added ALEX®, an easy-to-use online benefits counselor. Employees logon to ALEX®, answer questions regarding their, or their family's, specific medical situation and the system makes a recommendation on the insurance plan they should consider enrolling into.

EMPLOYEE BENEFITS

The City changed the Longevity Policy to enable full-time employees to receive \$8 per month for each year of service and part-time employees to receive \$4 per month for each year of service.

TUITION REIMBURSEMENT

The City added a Tuition Reimbursement Policy to enable full-time and part-time employees who have been employed for at least six months to receive reimbursement for voluntarily pursuing educational advancement and/or training outside the course of their employment with the City. To receive reimbursement, the employee must explain how the training and/or education will assist the employee in their current position or how it will assist them in achieving a transfer to another position with the City.

STEP INCREASES

The City increased the steps in the current pay plan from 15 to 20. This is in line with the City's retirement plan. Full-time employees are currently eligible to retire with 20 years of service or at age 60. This change will enable most full-time employees to receive an increase in pay up to the time they are eligible to retire instead of maxing out at 15 years of service.

FIRE DEPARTMENT

Manuel Casarez, Fire Chief
Todd Perna, Assistant Fire Chief

DEVELOPMENT

- Training hours for the year totaled 6,200 which included a combination of classroom, online learning management training, conferences, and seminars, legal, and hands-on learning in different disciplines of our "All-Hazards" approach. This includes state certifications in Fire Officer Development, Fire Instructor, Driver Operator, etc. It also encompasses areas such as Leadership, EMS, Hazardous Materials, Special Operations, Vehicle Extrication, Wildland and Structural firefighting, college degree seeking, human resources, and tactics and strategies to name a few.
- The Universal City Fire and Police Departments joined forces to upgrade communications for public safety that included a total overhaul of a radio system conversion over to a P-25 Compliant/ Multiband Motorola Radio System replacement. This included the mobile radios in each vehicle, portable radios for personnel, and base radio for fire and police station as well as the dispatch center.
- In addition to the joint radio upgrades, UCFD replaced an outdated Computer Aided Dispatch System (CAD) with a state-of-the-art CAD to improve the total 911 experience for dispatchers and first responders in the field. This new CAD system allows for real time information to be shared from the dispatchers directly to people in the field via Mobile Data Terminals in each vehicle. Navigation is also included for the responders in the field as well as many other benefits responder can utilize.



FLEET UPGRADES

- UCFD replaced the Command Vehicle with a new Dodge 2500 pickup fully customized for the Shift Commander to lead the crews. This vehicle has custom graphics, customized rear bed with technology inside and the bed to include Mobile Data Terminals (MDTs), Breathing Apparatus tracking technology to monitor the fire crews inside of dangerous atmospheres, new Knox Box technology, and Med Vault technology.
- UCFD is on pace for another record year for calls for service with a total of 2,769 emergencies. Of that amount, 1,916 are EMS related and 853 Fire related. This does not include other calls for service assisting the public for things like smoke detector installs, fire inspections, community risk reduction related activities, and public education.

COMMUNITY ENGAGEMENT

- Successful Public Safety Open House included demonstrations by both the Fire and Police Departments including Vehicle Extrication, CPR, Fire Prevention Show with Ace the Fire Dog, SWAT, and many booths and activities for all.
- UCFD hosted two successful Pancake Breakfast events with enormous support from Universal City community raising funds for the burnout fund and other community related needs.



LIBRARY

Christina Blumenthal, Director

LIBRARY SERVICES

- Over 24,845 materials circulated.
- Added 836 new library card accounts.
- Volunteers provided over 3,148 service hours processing, cataloging, shelving, programming, and circulation services.
- Friends of the Library supported various projects in 2022 including the Summer Reading Program and materials such as large print books.

ADDITIONAL PROGRAMS & RESOURCES

- E-Read Texas is an online program offered by the Texas State Library and Archives Commission that makes more than 10,000 electronic books freely available through the SimplyE app. The collection also features a library of Texas-related works published by Texas university presses, such as Texas A&M University Press and the University of Texas Press.
- Added over 100 children's VOX books. VOX Books combine outstanding picture books, chapter books, and non-fiction titles with audio recordings that capture children's attention and make learning and literacy development fun. This collection was made possible through an anonymous donation.

LIBRARY ENGAGEMENT:

- Increased social media and website presence in 2022. Engagements increased by 74% with an average of 26 Facebook page likes a day. Overall, library social media platforms Facebook and Instagram reached 28,370 individuals.
- Librarians attended SCUCISD Dyslexic Resources night, library council, and flexible services model meeting to better meet literacy needs of students and their families. Other partnerships include working with JBSA Libraries and various other local public libraries.

LIBRARY PROGRAMS

- **Summer Reading Program's** theme was "Oceans of Possibilities" in which the library provided 46 programs and hosted seven performers to include Elizabeth Kahura's African Safari program, Kim Lehman's "Buzz about Bee's" and country and folk singer George Ensle. A total of 3,088 community members participated.
- **Children's Programs:** The library offered three story times for babies, toddlers, and preschool aged children in 2022 with 1,854 in attendance. An after-school STEAM program for school aged children, Wacky Wednesdays saw 227 children in attendance. Story time at the UC Pumpkin patch had 199 attendees.
- **Teen programs:** Teen Time, an after-school program geared towards tweens and teens, included trivia, crafts and watching movies.
- **Adult programs:** Several new programs were added for adults in 2022. Adult Coloring Club, a monthly movie matinee, and Taste Table Club were all very popular. Over 1,091 adults have attended these programs.



MUNICIPAL COURT

Brenda Haro, Director

TRAINING

Staff attended additional training to stay current on changing municipal laws and procedures. Matthew Schwartz attended the Juvenile Case Manager Conference in Austin. Shelby Haver attended the Clerk Conference in San Antonio and Brenda Haro attended the Court Administrator Conference in South Padre.

IMPROVED SERVICES

A Wifi booster was installed in the Municipal Court office to assist a defendant's ability to email documents when standing at the office window such as insurance, driver's license, and pictures.

AMNESTY PROGRAM

Municipal Court worked with the City's collection agency to implement a program that will allow defendants in a warrant status a final opportunity to appear before the Judge to take care of citations and possibly be taken out of the warrants. Opportunities for night court dates will also be available which gives defendants an alternative time to appear in court which will not interfere with busy daytime schedules.

STAFF

Officer Guerrero was assigned as the new warrant officer. He processes all time served and indigent cases for the Judge to review, pulls jackets for the court to process payments, and answers all phone and email correspondence with defendants.



GOING PAPERLESS

Municipal Court office continues to work toward a paperless process. The Prosecutor is now paperless when processing defendants at pretrial hearings.



OLYMPIA HILLS

Event Center

Katie Rein, Food and Beverage Director

CERTIFICATIONS

Katie Rein, the Director of Food and Beverage, and Mallory Gonzales, the Food and Beverage Manager, attended the Wedding MBA, the world's largest wedding convention. Both Katie and Mallory passed an exam to earn the Elite Level Certification in two categories- Wedding Venues and Catering Pros. These certifications go alongside the passion and the strive for excellence both Katie and Mallory have for their positions.

COMMUNITY EVENTS

Olympia Hills' Clubhouse was the place to be every Thursday evening March through October! Every Happy Hour is from 5-8 pm and guests can enjoy live music with great food and drink specials while mingling with their neighbors! The family atmosphere makes for an inviting and casual time. This year, Olympia hosted a special themed happy hour once a month in coordination with the City's Event Department. These themed happy hours brought out record crowds. Among the most popular themed happy hours were Mardi Gras, Fiesta, Luau, Motown, and Country Nights.

OLYMPIA HILLS FAMILY EVENTS

In addition to Olympia Hills' weekly Happy Hours, Olympia Hills hosted events focused on families and children that were open to the public. With the help of Universal City's Event Department, Olympia Hills hosted a Mother/ Son Dance, Father/ Daughter Dance, and a Family Fun Carnival Night! The Mother/ Son Space Jam included dancing LED robots for entertainment and Nitrogen ice cream for dessert. The Encanto inspired Father Daughter Dance had special appearances by Encanto characters, Maribel and Isabella. Guests could enjoy carnival games, acrobatic entertainment, and delight in cotton candy at the Olympia Hills' Family Fun Carnival Night!



SERVICE AND AWARDS

Olympia Hills continues to strive to reach outstanding service in weddings and all special events. Olympia Hills hosted over 75 weddings and large events in 2022.

In 2022, Olympia Hills had the honor of winning two prestigious awards- The Knot's Best of Weddings 2022 and 2022 WeddingWire Couples' Choice Awards. They are accolades representing the top wedding professionals across the board in quality, service, responsiveness, and professionalism.



OLYMPIA HILLS GOLF COURSE

Sal Garcia, Director of Golf



HOTEL PARTNERSHIP

The hotel built on land that used to be a part of hole 14, TownePlace Suites by Marriott, had their grand opening in June 2022 and with that a tremendous amount of opportunity. A strategic partnership was put into action featuring "Stay and Play" packages, guest discounts, as well as revenues from ad space utilizing the state-of-the-art digital billboard.

PRACTICE AREA IMPROVEMENT

Olympia Hills has long been known for having one of the best practice facilities in the greater San Antonio area. The maintenance crew sought to increase that reputation by upgrading the short game practice area. A total renovation of the chipping green was done, providing a highly improved experience for golfers of any skill level.

GOLF SALES

The golf course saw another record setting year with over 43,000 rounds of golf. With the slight golf industry decrease in popularity of golf since the end of the pandemic, the Olympia Hills Golf Course staff was able to maintain and even increase its market share. Pro Shop merchandise sales saw an increase of over 56%, shattering previous sales records.



POLICE DEPARTMENT

Johnny Siemens, Police Chief
Steve Mihalski, Assistant Police Chief



TRAINING/DEVELOPMENT

Training hours for the year totaled 3,017 which included online and in-person training with a large emphasis on leadership and leader development for current and future supervisors. This training included FBI LEEDA (Law Enforcement Executive Development Association), Bill Blackwood LEMIT LCC (Law Enforcement Management Institute of Texas, Leadership Command College), Mental Health Officer, Court Security Specialist, Drone Pilot, Crime Scene, and many more.

COMMUNICATION UPGRADES

- The Universal City Police Department along with the Universal City Fire Department upgraded the old radio system with a integrated system to assist with monitoring and speaking with surrounding agencies, including Fire, EMS and other Police Agencies.
- The outdated Computer Aided Dispatch system (CAD) was upgraded to an advanced and integrated system to provide excellent service to the community and officers.
- The dispatch center answered over 24,585 calls for service, including emergency calls, 911, Fire and EMS.

FLEET UPGRADES

UCPD added four new vehicles: two Chevy Tahoes and two Ford F-150 pickups. One of the F-150s will be used for Selective Traffic Enforcement Program which will allow officers to work additional hours to increase public safety on City roadways. The Department utilized a TxDOT STEP grant geared at reducing the number of traffic accidents in Universal City.

NEW HIRES AND CERTIFICATES

UCPD hired six new police officers and three new telecommunicators. One officers was trained as a Drone Pilot and has deployed the drone to assist with calls within City limits but also to assist neighboring agencies.

Several officers completed various law enforcement trainings:

- Instructor Certificate (4 officers)
- Court Security Specialist Certificate (1 officer)
- Mental Health Officer License (1 officer)
- Intermediate Peace Officer Certificate (2 officers)
- Master Peace Officer Certificate (2 officers)

COMMUNITY ENGAGEMENT

- UCPD attended the Public Safety Open House and performed a Taser demonstration (on a willing victim) as well as SWAT and Negotiations displays. Participants could also try the "drunk goggles" for a DWI driving demo with a golf cart.
- The Blue Santa program delivered presents to 20 Universal City families.
- The UCPD hosted the 2023 Citizens Police Academy graduating 12 new alumni. The class received insight into various aspects of the police department and officer training.



ANIMAL CARE & CONTROL

Randy Luensmann, Public Works Director
Sheila Perez, Animal Care & Control Manager

SERVICES

- Responded to 1,836 Wildlife and Domestic Animal Complaints
- Adopted 275 Dogs and Cats to New Families
- Reunited 149 Pets with Their Owners
- Licensed 944 Dogs and Cats

CLINICS & ADOPTION EVENTS

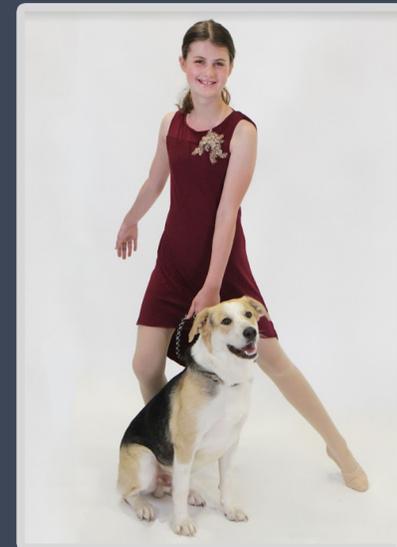
- Penny Paws holds two low cost shot clinics per month at our facility. Penny Paws provides low-cost vaccines and other pet services all at a reduced rate. These services include nail trims, de-worming, heart-worm testing and medication for dogs and cats in our community.
- Bissell Pet Foundation Empty the Shelter Adoption Event. Universal City Animal Care and Control participated in four Empty the Shelter reduced fee adoption events. During each adoption event the adoption fees were reduced to \$25. The Bissell Foundation reimburses from \$20 up to \$100 per each animal adopted during the event. Bissell has provided the shelter a total of \$3,180 to be used towards the cost of the spay and neuter fees of our homeless animals. Total adoptions during the Empty the Shelter event totaled 31 dogs and 54 cats.
- Greater Good Charities Clear the Shelter Adoption Event. The event was held from August 1st – 31st. All adoption fees were reduced to \$25 which resulted in a total of 14 animal adoptions during that time. The Greater Good Charities provided Animal Care and Control with a check for \$1,500 to offset veterinary expenses for the animals.

GRANTS & DONATIONS

- Received 2022 Cat Enrichment Grant of \$500 to purchase 300 Cat Scratch Bricks for the cat cages.
- Received Bissell Pet Foundation Grateful Pet Grant of \$1,000 towards the cost for heartworm treatment for one of the shelter dogs.
- Homes for the Homeless gifted a Milnor Washer-Extractor and an ADC Gas Dryer to the shelter. It is essential for the shelter to have laundry equipment to wash the many heavy loads of blankets, towels, pet bedding and toys used for the shelter animals daily.
- Homes for the Homeless purchased the shelter a new sanitizer dishmachine. The dishmachine cycles through a high heat steam along with a disinfectant chemical to sanitize all pet food bowls and litter pans daily which helps prevent the spread of disease among the shelter animals.
- Homes for the Homeless purchased the shelter 200 matching collars and leashes to give pet owners with each new adopted dog.

COMMUNITY OUTREACH

- Mary Lou's School of Dance partnered with the shelter for National Adopt a Shelter Pet Day. They hosted a photo shoot with several dance students with adoptable shelter pets. This fun opportunity helped spread the word throughout local communities to bring awareness to adopt shelter animals.
- An ACO attended the Coronado Village Elementary Careers on Wheels. This interactive program promotes awareness with the students in a variety of careers, bringing the work world to the school, allowing the students to engage in conversation with positive career role models.



PUBLIC WORKS

STREETS

Randy Luensmann, Public Works Director
Matt Ott, Project Manager
Ray Perez, Street Superintendent

PARKVIEW DR. STREET IMPROVEMENTS PHASE 1

Full reconstruction of Parkview Dr. from W. Byrd Blvd. to Hillview Dr. was completed in March 2022. Along with reconstruction of the road, this project also included the addition of sidewalks and ADA ramps.

HOUSTON DR.

Full reconstruction of Houston Dr. from W. Aviation to W. Lindbergh was completed in April 2022. Along with reconstruction of the road, this project also included the addition of sidewalks, ADA ramps and a parking area off Houston for the new food truck court.

EAST AVIATION

Full reconstruction of over 1 mile of road from Houston Dr. to Aztec Way. Along with full reconstruction of the road, this project also included the addition of concrete curb, sidewalks, and ADA ramps. A new storm drain system was also installed as part of this project which included 2 culverts and 40 storm drain inlets.

CIBOLO CROSSING UNIT 1

Cibolo Crossing Unit 1 streets and infrastructure was completed in October 2022. There are 52 single family lots. This project also included the full reconstruction of Kitty Hawk Rd. with the addition of concrete curb from Sunrise Canyon to Silver Spring.

LAVONNE VILLA

Lavonne Villa streets and infrastructure was completed in October 2022. There are 10 duplex lots in this development.

PARKVIEW DR. STREET IMPROVEMENTS PHASE 2

Full reconstruction of Parkview Dr. from Hillview Dr. to Northview Dr. was completed in November 2022. Along with full reconstruction, this project also included storm drain improvements along with the addition of sidewalks and ADA ramps.

FALL AND SPRING CLEANUPS

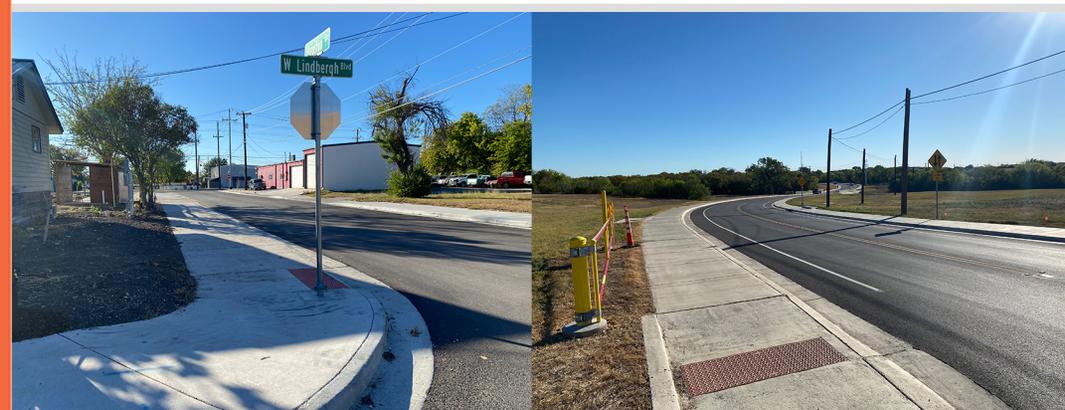
The City conducted two successful household waste collection events in 2022. The collections resulted in the removal of 782 cubic yards of debris as well as 22 tons of scrap metal recycled.

Other materials collected include:

- 263 car and truck tires
- 1,210 gallons of paint
- 95 car batteries
- 382 gallons of used motor oil
- 61 gallons of antifreeze

WORK ORDERS SYSTEM

Public Works signed a 5-year contract with Nobel Systems Inc. to implement a new Geographic Information System asset management and work order program for parks, streets, and water utilities crews to use in the field. This is a big step forward for the Department as it mostly relied on paper maps and tenured employees' experience. Now City's assets are digitally mapped and available for crew in real-time.



PUBLIC WORKS PARKS

Randy Luensmann, Public Works Director
Ray Perez, Parks Superintendent



PARK IMPROVEMENTS

- Construction of an 800 square foot pavilion at Veteran's Park was completed.
- Improved and expanded parking area was completed at the disc golf trail head.
- Two Sunshade structures were donated by Parks Partners and installed over the playgrounds at Red Horse Park.

RED HORSE PARK PROJECT

Red Horse Park improvements have been completed, including two new playground structures, two 400 square-foot picnic pavilions, a butterfly garden, an outdoor classroom and exercise stations along the walking path. In addition, new landscaping and grass were planted along with a new irrigation system.

PUBLIC WORKS GENERAL SERVICES EQUIPMENT ACQUISITION

The General Services division during 2022 purchased the following pieces of equipment:

- Ford F-450 Dump Truck

EAST AVIATION HIGH WATER GATES

The Street Department installed gates on East Aviation at East Byrd that will allow the closure of East Aviation to vehicle traffic during flood conditions of Cibolo Creek.

CAREER DAY

The Universal City Public Works Department was invited to participate in "Career on Wheels Day" at the Coronado Village Elementary. Tracy Woody displayed the Tymo street sweeper at the event.

PUBLIC WORKS

UTILITIES & VEHICLE MAINTENANCE

Randy Luensmann, Public Works Director
Blake Partridge, Utility Supervisor
Bobby Subia, Chief Mechanic

PARKVIEW WATER MAIN PROJECT

The Universal City Utilities Department installed 1,180 linear feet of new 8-inch water main on Parkview Drive. The work also included the installation of new water services to each address along the length of the new water main.

LOWERING OF 6-INCH WATER MAIN

The Universal City Utilities Department lowered 6-inch water line crossings on Parkview Drive at Flintstone Lane, Westway Drive, and Hillview Drive. This work was done in conjunction with the roadway project.

WELL #9 PROJECT

Well #9 was upgraded with a new motor and new pump casing.

WELL #5 PROJECT

Well #5 was taken offline and plugged. Development of a replacement well (Well #12) has begun at the same location of Well Site #5.

SANITARY SEWER TELEVISION

National Waterworks completed televising sections of the City's sanitary sewer collection system in the Coronado Subdivision area as well segments along Pat Booker Road.

NEW FORD F-150 PURCHASE

As part of the vehicle replacement program a new 2022 F-150 was purchased to replace the Utilities Superintendent's truck.

Vehicle maintenance personnel received the following certifications this year:

Bobby Subia

ASE – Automotive Recertified

ASE- Heavy Duty Truck Certified

EVT – Emergency Vehicle Certified

Eric Johnson

ASE – Automobile Recertified

EVT – Emergency Vehicle Certified

ADDITIONAL UTILITIES DEPARTMENT EMPLOYEE

An additional utilities serviceman position was created in 2022.



Special acknowledgment to Elected Officials, members of Board & Commissions and Committees, and a cadre of volunteers whose efforts and support of the staff's implementation of projects and programs fuel the vibrancy of Universal City for all.



CITY OF UNIVERSAL CITY

2022

Mayor & City Council
Planning & Zoning Commission
Board of Adjustments/Appeals
EDC Board
Golf & Conference Committee
Library Advisory Committee
Friends of the UC Library
Universal City Police Academy Alumni Association
Homes for the Homeless
UC Parks Partners
Community Event Volunteers
Parks & Recreation Commission
Municipal Court Volunteers
Animal Shelter Advisory Commission
Animal Care and Control Volunteers
Graffiti Removal Members
Universal City Businesses & Associations